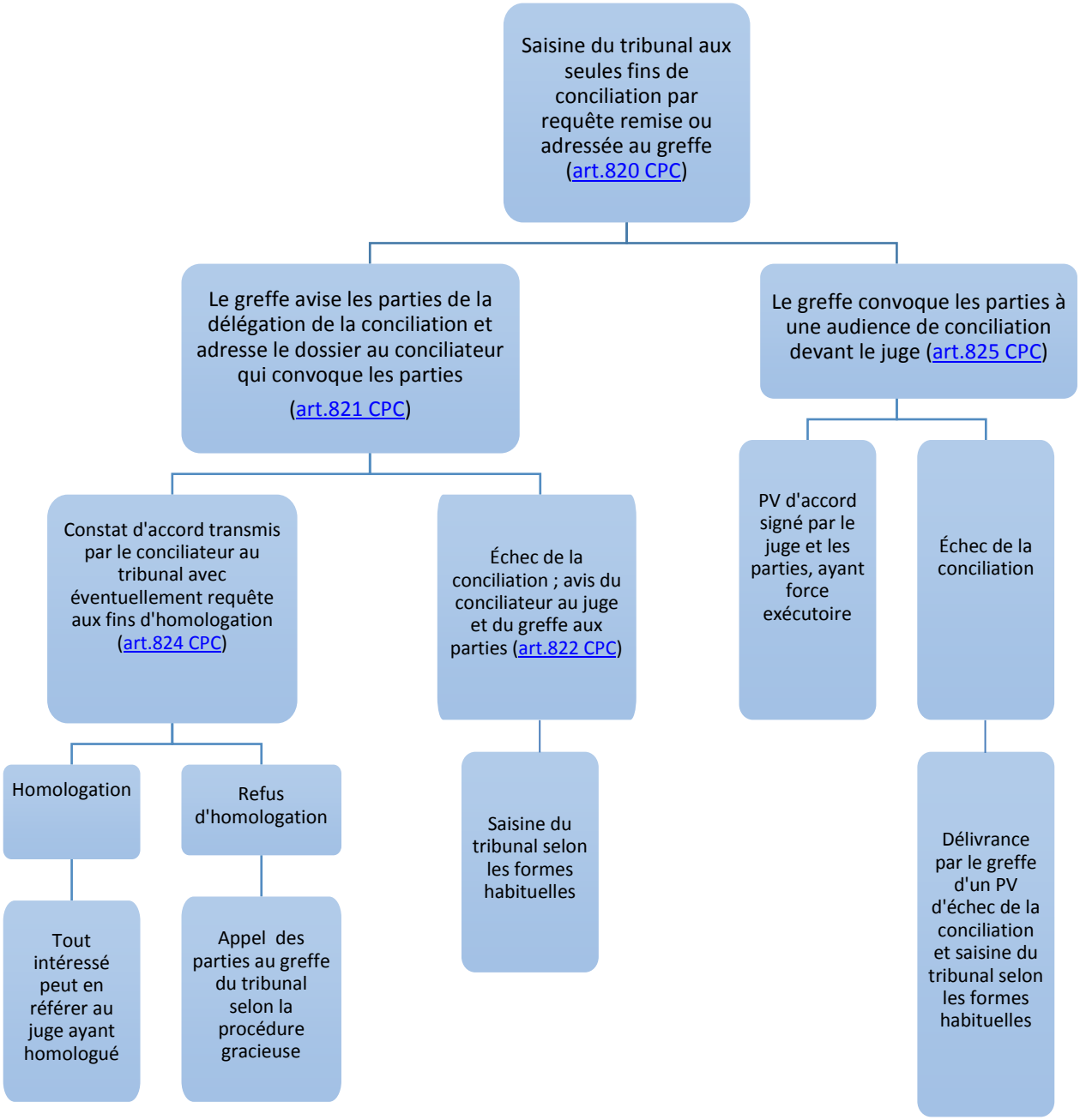Le processus de conciliation sur demande aux seules fins de conciliation